

April 2016

Deaf Awareness Training (DAT)

In Norfolk, over 125,000 people have some form of hearing loss. Their difficulty in hearing may not always be evident to those they meet. Whilst some people will wear badges to show that they are reliant on lipreading, others prefer not to highlight their difficulties and unless you notice a hearing aid, you may not be aware that your customer or colleague is having difficulty understanding you.

At the Norfolk Deaf Association (NDA), we offer up-to-date, high-quality training to help organisations and individuals engage with the basics of hearing loss. Through presentations and interaction with our experienced DAT trainer, participants can gain an understanding of the challenges that may impact people with hearing loss, as well as learning simple ways that they can make communication easier for those with hearing difficulties.

We will be running training at the NDA offices on Thorpe Road, Norwich on the following dates:-

- **Thursday 9th June 2016 from 2-5pm**
- **Friday 8th July 2016 from 10-1pm**
- **Thursday 8th September 2016 from 5:30-8:30pm**
- **Friday 7th October 2016 from 2-5pm**
- **Thursday 10th November 2016 from 2-5pm**

As well as covering Deaf Awareness topics the sessions also incorporate an introduction to some of the Assistive Listening Devices available for people with hearing loss.

Sessions cost **£25 per person** including tea/coffee and all materials.

Many local businesses and organisations have already taken the opportunity to up-skill their staff in Deaf Awareness, including Norwich Theatre Royal, MSI and a number of schools and legal firms. We have also trained students at UEA and City College Norwich.

For organisations that would like training at their premises, we offer our three hour training for

£250 plus travel expenses to train a maximum of 16 people.

‘Very interesting course, raised my awareness completely I will be able to apply at work and with family. Thoroughly recommend course to others.’

‘A very interesting course learning all the facts we need for our setting.’

‘It made me think about how to work with hard of hearing not just profoundly deaf’

If you would like to book a place or discuss DAT in more detail please contact the NDA:

NDA, 120 Thorpe Road, Norwich, NR1 1RT

Tel: 01603 404440 Email: nda@norfolkdeaf.org.uk